

# Student Financial Support Fund

Find out about the financial assistance available to support students experiencing difficulties.



Student Financial Support Team

student.fin-supp@newcastle.ac.uk

“Newcastle University can’t support me with the financial difficulties I’m experiencing.”

If you’re struggling to make ends meet and unable to cover the essential day-to-day living costs, you can apply to the University’s discretionary **Student Financial Support Fund** for financial help.

The Student Financial Support Team, who are part of the Student Health and Wellbeing Service, can also **provide you with support**, including **professional and impartial advice**.



“My application won’t be successful so there’s no point applying.”

Every year the Student Financial Support team help hundreds of students going through financial difficulties.

Not only can the team provide appropriate **signposting and advice** around managing money but **the majority of students** who apply to the University’s Student Financial Support Fund are **successful!**

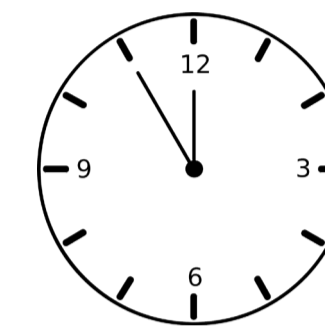


## Busting myths about the fund

“The application process is too hard.”

The application process may seem daunting at first but the **Student Financial Support team are on hand to help!** You can **meet with the team** who can help you complete the application form or answer any questions you may have. Contact the team to arrange an online or in person appointment.

“The application process is too long.”



The application takes on average **approx. 20-25 minutes** but we recommend you **take the time** at the start of process to ensure your application is **completed in full**. This means there’s **less chance of delays** as you will have provided all relevant supporting documentation and will ultimately speed up the outcome.

The team aims to process applications within **10 working days** and in the meantime, you’ll be contacted if you need any **interim emergency support**.

“The application process is too invasive.”

Don’t worry, the team aren’t being nosy or judgemental - the evidence required for the application allows for **fairness and transparency!** The application process is in line with the majority of the sector’s counterparts and ensures all applications are looked at **consistently**.

“It would just be easier to get a payday loan.”



Depending on your circumstances, you may receive a non-repayable award or a loan from the University. Unlike payday loans, these **don’t accrue interest or affect credit scores** so don’t cause any financial issues in the long term.

“I’ve already applied to the Student Financial Support Fund so I can’t apply again.”

Your application is assessed for the full academic year so hopefully most will only need to apply once.

However, **if your circumstances change**, please do reapply or reach out to our Student Financial Support team who will be able to advise.

“I’m an international student so I can’t apply.”



EU and International students can apply to the **Financial Assistance Fund**. The criteria, applications process and deadlines are very similar and you can **reach out to the Student Financial Support team** for any help with the application process.

“I’m a postgraduate student so I can’t apply.”

Whatever your background, **ALL students can apply**. It doesn’t matter whether you’re an undergraduate or postgraduate, a taught or a research student.

## For more information about Student Financial Support:



Email: [student.fin-supp@newcastle.ac.uk](mailto:student.fin-supp@newcastle.ac.uk)

Visit: [ncl.ac.uk/student-financial-support](http://ncl.ac.uk/student-financial-support)



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